



UCPath – UCB

Deep Dive Sessions April – May – June 2018



Objectives for Deep Dive Sessions

Focus on:

- □ Discovery and information gathering
- ☐ Understanding pre-work, post-work and handoffs
- ☐ Finding process improvement opportunities

Identifying how UCPath templates, processes and approval workflow can OPTIMIZE campus business practices



Deep Dive Sessions

Approach

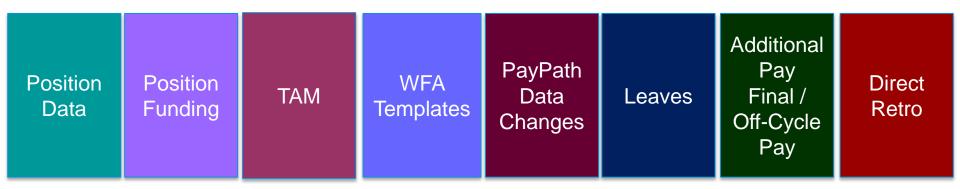
- Review end-to-end process for business area
- Examine process steps to see where template
 Initiation and Approval can occur within process
- Review Initiator and Approver roles and knowledge/skills required
- Begin identifying Initiators and Approvers as appropriate for these activities
- Also Identify and document further business process adaptations and external system changes that could streamline, standardize and optimize future state

Local Business Process Design - Guiding Principles

Develop efficiency in end-to-end business process Use UCPath delivered functionality **Sponsor Alignment** Minimize additional cost Eliminate double data entry Involve both academics and staff (at multiple levels) **Diverse Campus Stakeholders** Maintain a customer focus • Ensure implementation focus Use UCPath delivered templates and approval **Disciplined Process** workflow Document decisions for clarity and commitment Maintain enterprise-wide perspective **Openness to Change** Be open to process and role changes • Be transparent with communications



Two-Day Discovery Sessions



For each processing area:

- Overview and business process context for transaction
- Transaction demonstration
- Knowledge and skills needed for transactional role
- Discuss workflow and potential approval scenarios



Position Management (New/Vacant Positions)

UCPath Position Management Overview

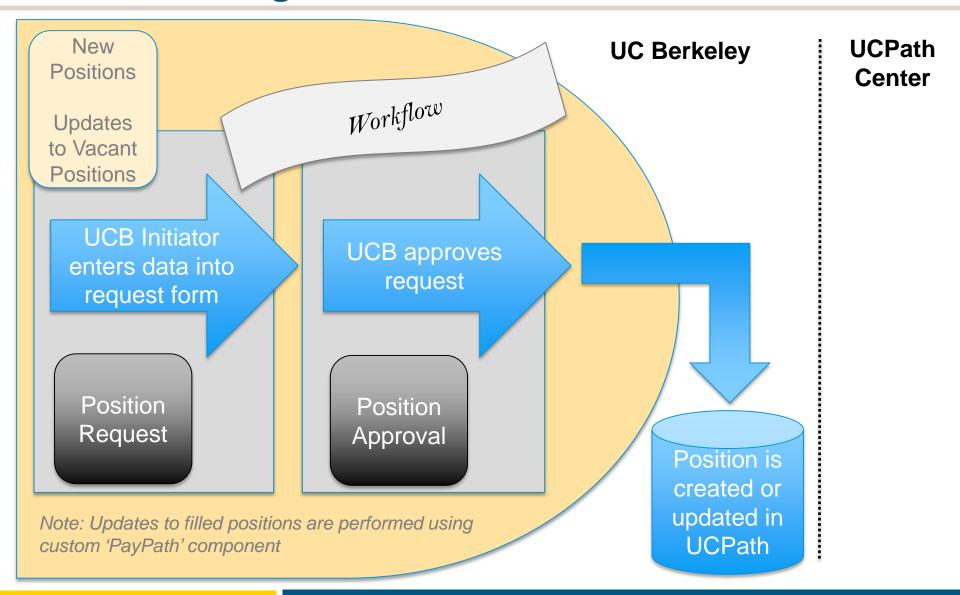
- A position represents a filled or vacant role in a department
- All employees, and CWRs who supervise others, will be in a Position
- UCPath Position data include Job Code, Department, FLSA, Location, Reports To, Salary Plan/Grade, Headcount, *FTE and ERC
- Position numbers are sequential all campuses in same numbering system
- Funding is linked to Position and set up on the Funding Entry page in Commitment Accounting
- Position data elements, including Funding and Reports To, are tied to all incumbents sharing a Position and are not editable on individual Job records

 likely means breaking out multi-headcount positions to single headcount in many cases





Position Management Business Process





Approval Routing

- At least one Approver level is required per template type
- Transaction is routed to all Approvers at that level with data permissions for that record
- Campus could add branching by Employee Class groupings
- Approvers receive email with link to approve transaction;
 approval link also appears in Approver's UCPath Worklist
- 1st Level Approver can "approve" or "deny" back to Initiator with comments; 2nd and 3rd Level Approvers can also "push back" to previous Approver
- Some templates allow Approvers to edit certain fields, but may be routed to another Approver for approval
- Approvers can add Ad Hoc Approvers, with Approver role and data permissions to access record
- Approval routing rules apply to campus as a whole



Position Request and Approval (New / Vacant)

UCB Initiator Role

Template(s) Position Request

Knowledge/Skills

- Familiarity with vacant and filled positions in department
- Knowledge of policies, procedures and processes applicable to Position Management
- Understanding of Position Management business rules and guidelines
- Expertise in Position Data template entry and processing
- Attention to accuracy and detail to identify and enter correct and appropriate values
- Proficiency in PeopleSoft navigation, data entry, search techniques and business rules

UCB Approver Role

Template(s) Position Approval

Knowledge/Skills

- High-level understanding of organizational and financial impact of transaction
- Understanding of duty and accountability
- Commitment to thorough review and response

Note: There is also a UCB Position Administrator Role with direct access to Position Data and correction capability

